

# Safe Haven Service Overview

## Professional Supported Accommodation & Structured Support

Safe Haven works collaboratively with councils, housing teams, healthcare professionals, support organisations, and safeguarding partners to provide structured accommodation pathways for women requiring stability, housing-related support, and move-on planning.

Our service is designed to support professional referrers, councils, healthcare teams, and support organisations through a collaborative and safeguarding-aware approach.

## Core Service Areas

### Supported Accommodation

Providing safe and professionally managed accommodation pathways.

### Housing-Related Support

Helping individuals maintain stability and work towards independence.

### Tenancy Sustainment

Supporting positive tenancy outcomes and housing stability.

### Safety Planning

Working alongside professional services to promote safe and structured environments.

### Wellbeing Signposting

Connecting residents with relevant external support services.

### Move-On Planning

Supporting future housing pathways and long-term independence.

# Our Support Model

## Referral Pathway

Support is delivered through professional partnership working and structured communication.

### Support may include:

- Housing-related guidance
- Benefits support
- Budgeting assistance
- Appointment signposting
- Practical life skills support
- Wellbeing support referrals
- Structured move-on planning

### Referral Pathway

- 1 Initial enquiry
- 2 Referral submission
- 3 Risk and needs screening
- 4 Assessment review
- 5 Placement coordination
- 6 Ongoing support
- 7 Move-on planning

# Suitable Referrals

## Professional Working

Safe Haven may support women who need structured accommodation pathways and housing-related support.

### Safe Haven may support women who:

- Are at risk of homelessness
- Require housing-related support
- Need structured accommodation pathways
- Require move-on planning
- Are stepping down from temporary accommodation
- Require low to medium support environments

### Safe Haven works collaboratively with:

Local authorities

Housing teams

Support organisations

NHS professionals

Social workers

Community agencies

Probation services

### Important Notice

Safe Haven is not an emergency refuge service and is not designed for individuals requiring intensive 24/7 care or emergency crisis intervention.

### Contact

For referrals or service information, contact Safe Haven directly.